

# Electric Assistance Program System Benefits Charge Reconciliation Report March 2010

<b>Public Service of NH</b>
-----------------------------

Retail Delivery KWHs		621,665,515
SBC Low Income EAP Rate <sup>(1)</sup>	\$	0.0018
SBC Low Income EAP Billed Amount	\$	1,118,997.93
Interest on 10% Reserve Fund Balance <sup>(1)</sup>		79.71
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>1,119,077.64</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	1,113,542.49
Payments to Community Action Agencies	\$	104,845.64
Incremental Program Expenditures	\$	2,767.94
Pre-program Arrears Recovery	\$	-
<b>Total EAP Costs</b>		<u>1,221,156.07</u>
<b>SBC Low Income EAP Balance (Expenses exceed revenues)</b>	<b>\$</b>	<b>(102,078.43)</b>
<b>Total amount due from State Treasury</b>	<b>\$</b>	<b>102,078.43</b>
Program to Date Reserve Balance	\$	372,886.38

<sup>(1)</sup> Interest on reserve at 0.25169%  
 $\$372,886.38 * 0.25169\% * 31/365 = \$79.71$

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of March 31, 2010**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	1,290	1	4.7%	\$ 7,173.37	0.6%
	3,958	2	14.3%	31,225.89	2.8%
	4,903	3	17.7%	92,458.58	8.3%
	5,310	4	19.2%	186,899.74	16.8%
	5,759	5	20.8%	283,031.26	25.4%
	<u>6,496</u>	6	<u>23.4%</u>	<u>512,753.65</u>	<u>46.0%</u>
<b>TOTAL</b>	27,716		100.0%	\$ 1,113,542.49	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of March 31, 2010**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	69.70	\$	100.25
Average Past Due Amount	\$	161.64	\$	229.98
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,981,054.53	\$	38,888,287.76
Number of Accounts <sup>(1)</sup>		28,419		387,880
Percent Past Due:	41.51%	11,797	19.46%	75,481
% Past due 30 days	44.77%	5,281	49.86%	37,635
% Past due 60 days	24.69%	2,913	22.62%	17,074
% Past due 90 days	30.54%	3,603	27.52%	20,772

<sup>(1)</sup> Includes all accounts.

**PUBLIC SERVICE OF NEW HAMPSHIRE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

**ONGOING ADMINISTRATION COSTS - PSNH PY 2008 - 2009**

	<u>For the Quarter Ending March 31, 2010</u>			<u>Cumulative Costs From Oct. 1, 2009 to March 31, 2010</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	9,510	8,884	18,394	19,694	14,172	33,866
Brochures	-	-	-	-	-	-
Training	-	-	-	-	-	-
Other	-	-	-	-	-	-
<b>TOTAL EAP ONGOING ADMINISTRATION COSTS</b>	<b>\$ 9,510</b>	<b>\$ 8,884</b>	<b>\$ 18,394</b>	<b>\$ 19,694</b>	<b>\$ 14,172</b>	<b>\$ 33,866</b>
<b>SBC REVENUES COLLECTED (including Interest on Reserve)</b>			<b>\$ 3,465,469</b>			<b>\$ 6,227,962</b>



**Electronic Filing of NHPUC Report  
e-Reports to: Katherine M. Roberge**

04/13/2010 01:25 PM

---

This email acknowledges the electronic filing of the following reports and files with the New Hampshire Public Utilities Commission on 04/13/2010 at 01:27 PM:

- 1.) Report Name - EAP Reconciliation of SBC, etc.. Report Date - 04-13-10.  
File - PSNH LIEAP REPORTS MARCH 2010.pdf - Non-confidential

As per Order No. 24,223, utilities are required to file one paper copy of each report which has been filed electronically.